

What do service users and carers think?

Perspectives in Outcome Measurement for Addiction Interventions

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Introduction

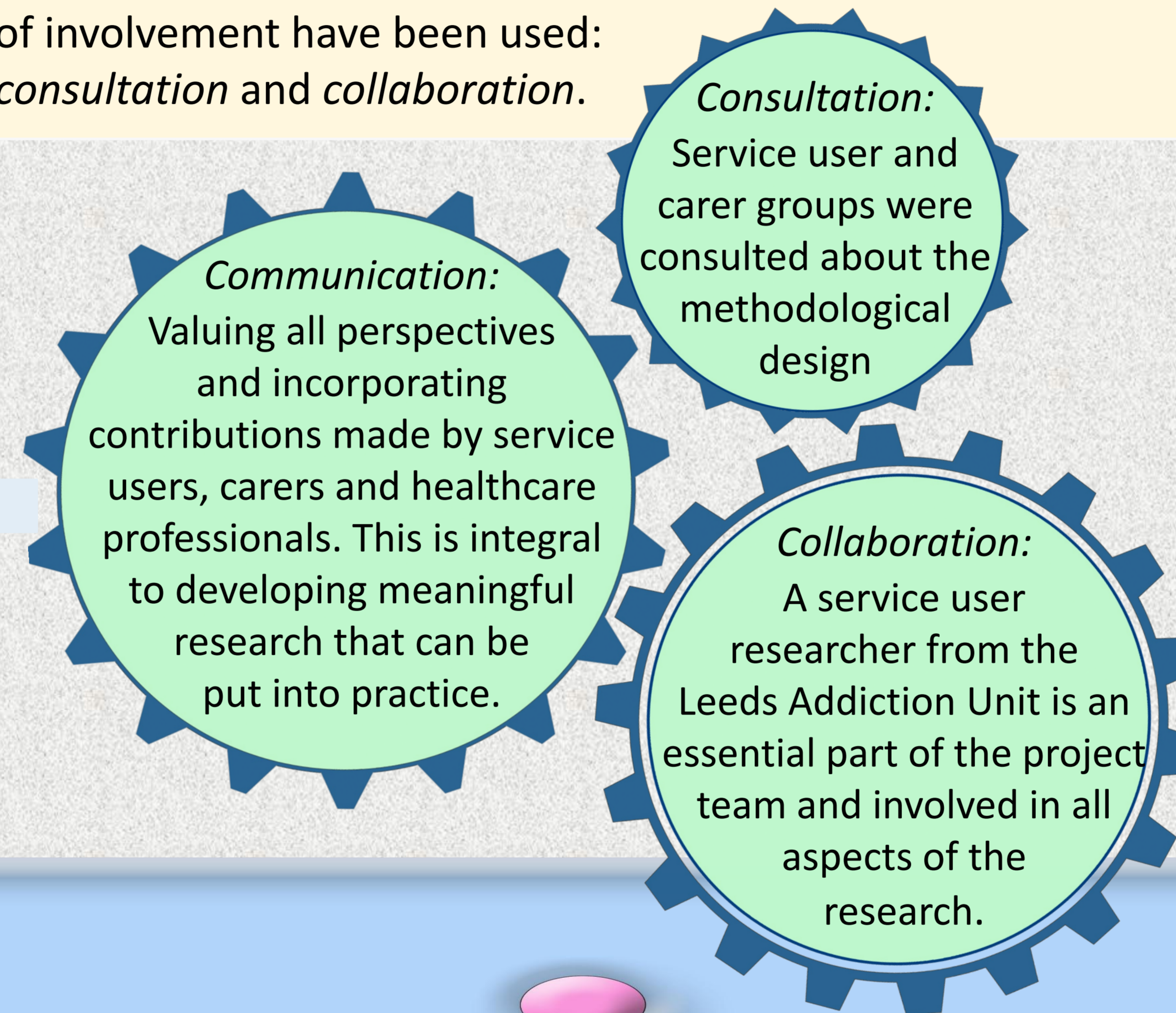
- The RESULT outcomes is a treatment monitoring system specifically designed for the routine evaluation of treatment effectiveness for addictions (Raistrick and Tober, 2003).
- To develop the package further, it is essential that the choice of measures is meaningful and accessible to people who use addiction services.

Aim

- To explore the views of service users, their friends and family on the relative importance of outcome measures for addiction interventions.

Active involvement

The essence of this project is to involve service users, their friends and family actively in the research process. Two levels of involvement have been used: *consultation* and *collaboration*.



What's next?

- The next stage will be to compare the views of service users, their friends and family with other stakeholders, namely clinicians, commissioners and politicians.
- On completion, the RESULT outcomes may be modified in a way that is meaningful to service users accessing addiction services, their friends and family.

References

- Raistrick, D., and Tober, G. (2010). *RESULT User Guide, Version 1.0*. CLAHRC Expert Group.
- Raistrick, D., and Tober, G. (2003). Much more than outcomes. *Drug and Alcohol Findings*, 8, 27-29.

Methodology

Stage 1: Generating questions

Exploring views on the importance of different outcome measures by facilitating groups with service users, their friends and family.

These groups will be analysed using thematic analysis to generate a list of possible questions for inclusion on a questionnaire.

Stage 2: Producing a questionnaire

Service users involved in the LTLA project will be consulted to prioritise the list of questions and create a draft questionnaire.

Stage 3: Piloting the questionnaire

The draft questionnaire will be piloted with a group of service users accessing the LAU and any feedback incorporated into the final version.

Stage 4: Distributing the questionnaire

The questionnaire will be distributed to explore the views of a wider sample of service users who have accessed local NHS or third sector addiction services, and their friends and family.